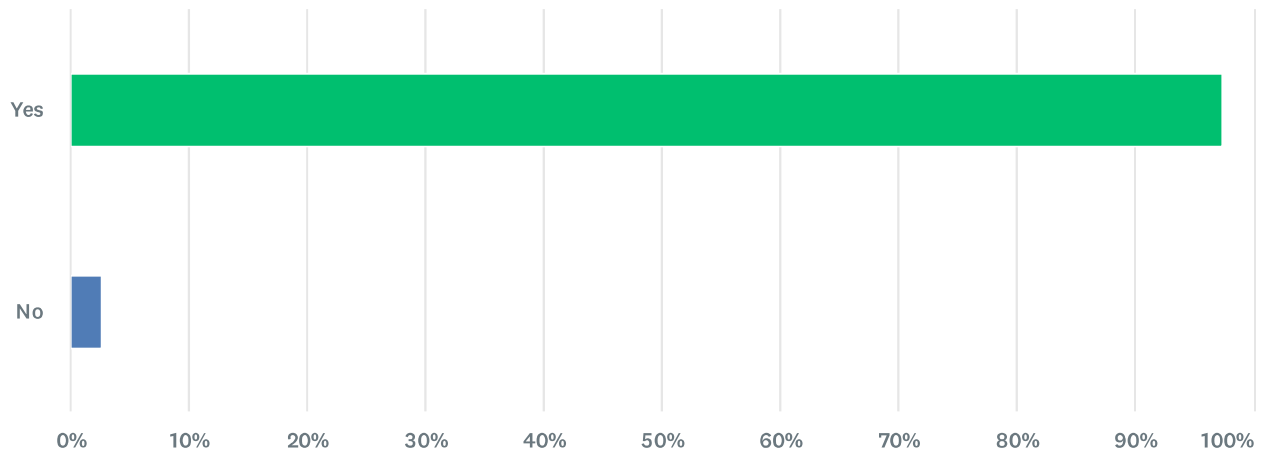


Q1 39 responses

## Was the folded pamphlet layout easy to read and understand?



## Q2 Was the “What Can I Eat” information and photographs helpful?

Answered: 37 Skipped: 2

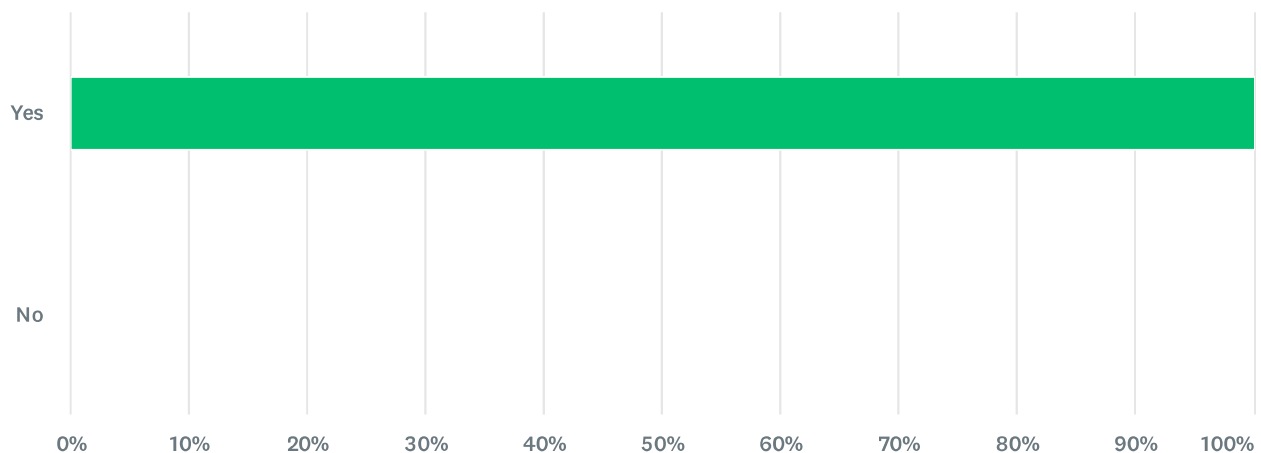
| #  | RESPONSES                                                    | DATE               |
|----|--------------------------------------------------------------|--------------------|
| 1  | Yes                                                          | 4/22/2026 1:23 PM  |
| 2  | Yes, very informative, easy to understand                    | 4/22/2026 1:00 PM  |
| 3  | Very well                                                    | 4/22/2026 12:47 PM |
| 4  | Yes very. I did google if I could suck a butterscotch though | 4/22/2026 12:21 PM |
| 5  | Yes                                                          | 4/22/2026 12:17 PM |
| 6  | Very                                                         | 4/22/2026 11:48 AM |
| 7  | Yes                                                          | 4/22/2026 11:11 AM |
| 8  | Yes                                                          | 4/22/2026 11:07 AM |
| 9  | Yes easy to follow                                           | 4/22/2026 10:39 AM |
| 10 | Yes                                                          | 4/22/2026 10:22 AM |
| 11 | Yes                                                          | 4/22/2026 9:25 AM  |
| 12 | Yes very good                                                | 4/22/2026 9:05 AM  |
| 13 | Yes                                                          | 4/22/2026 8:48 AM  |
| 14 | Excellent                                                    | 4/22/2026 8:33 AM  |
| 15 | Yes                                                          | 4/15/2026 2:00 PM  |
| 16 | Yes                                                          | 4/15/2026 1:49 PM  |
| 17 | Yes                                                          | 4/15/2026 1:43 PM  |
| 18 | Yes                                                          | 4/15/2026 1:20 PM  |

## Preparation Kit Instructions

|    |                                                                   |                    |
|----|-------------------------------------------------------------------|--------------------|
| 19 | Yes                                                               | 4/15/2026 1:05 PM  |
| 20 | Yes although some images a little unclear. A table would be good. | 4/14/2026 11:59 AM |
| 21 | Yes                                                               | 4/14/2026 9:10 AM  |
| 22 | Yes very informative                                              | 4/14/2026 9:02 AM  |
| 23 | Yes. I wasunsure whether I could eat things like weet-bix etc.,   | 4/14/2026 8:54 AM  |
| 24 | Yes                                                               | 4/1/2026 11:28 AM  |
| 25 | Yes                                                               | 4/1/2026 10:59 AM  |
| 26 | Yes                                                               | 4/1/2026 10:55 AM  |
| 27 | Yes                                                               | 4/1/2026 9:26 AM   |
| 28 | Yes                                                               | 4/1/2026 9:10 AM   |
| 29 | So helpful and explanatory                                        | 4/1/2026 9:04 AM   |
| 30 | Yes                                                               | 3/31/2026 2:32 PM  |
| 31 | Yes                                                               | 3/31/2026 2:13 PM  |
| 32 | Yes                                                               | 3/31/2026 1:19 PM  |
| 33 | Yes                                                               | 3/31/2026 1:10 PM  |
| 34 | Somewhat                                                          | 3/31/2026 12:54 PM |
| 35 | Yes                                                               | 3/31/2026 12:49 PM |
| 36 | Yes                                                               | 3/31/2026 12:24 PM |
| 37 | Yes                                                               | 3/31/2026 11:10 AM |

**Q3** 39 responses

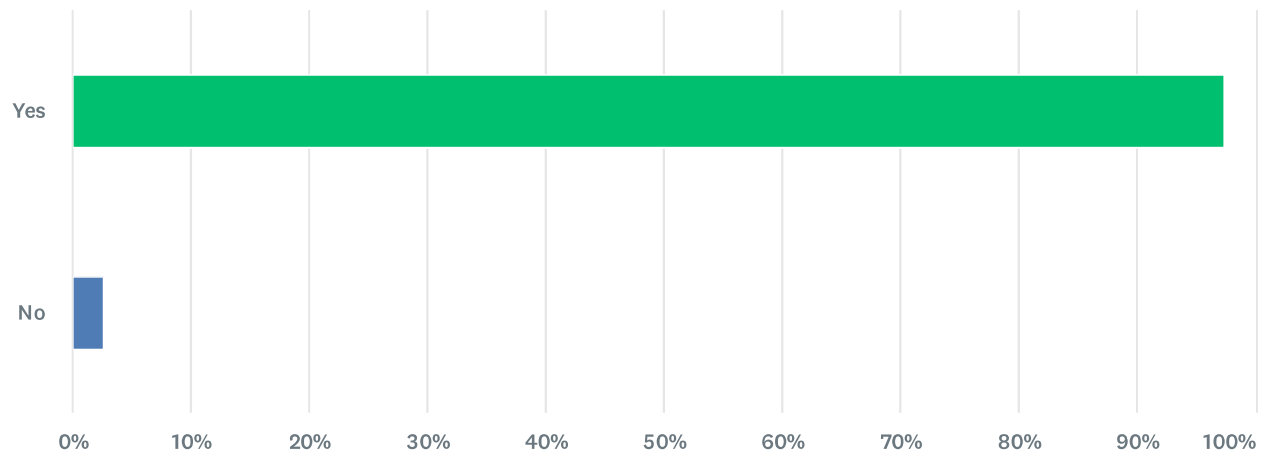
**Was the use of colours/images appropriate/helpful?**



**Q4** 39 responses

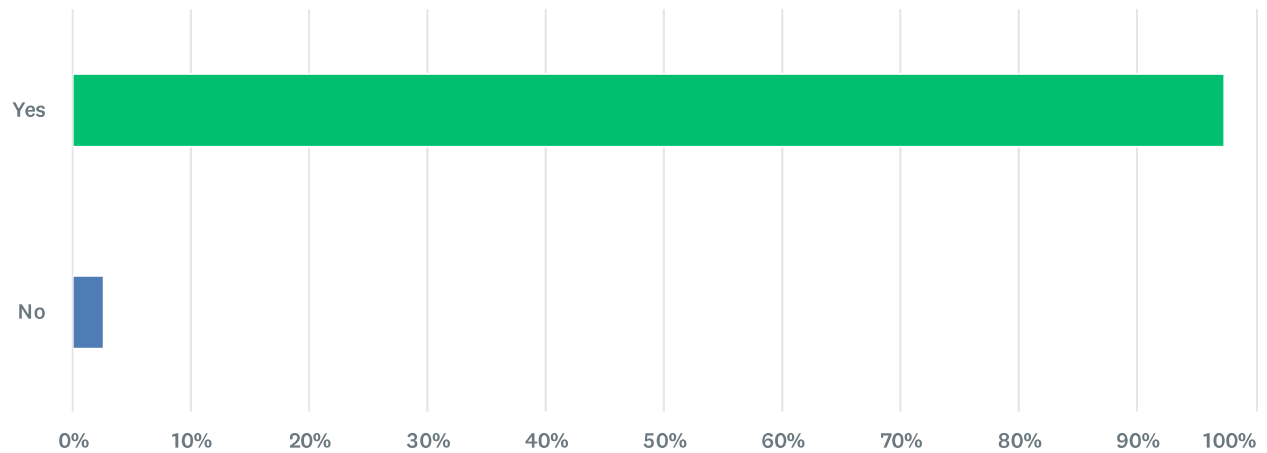
**Was the text size the right size and easy to read?**

## Preparation Kit Instructions



**Q5** 39 responses

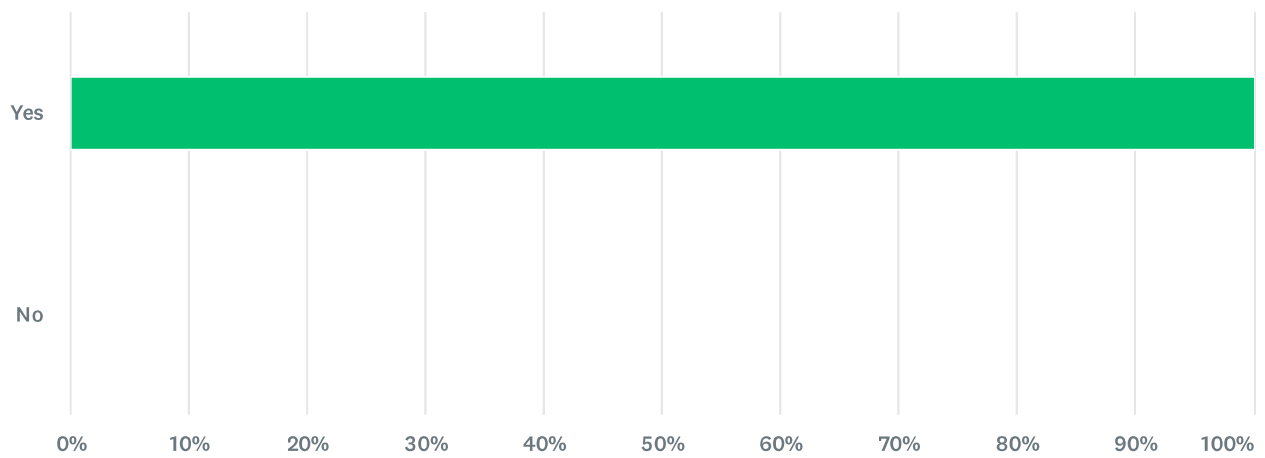
**Were the columns of instructions (7 days before Colonoscopy / 5 days before) easy to understand?**



**Q6** 39 responses

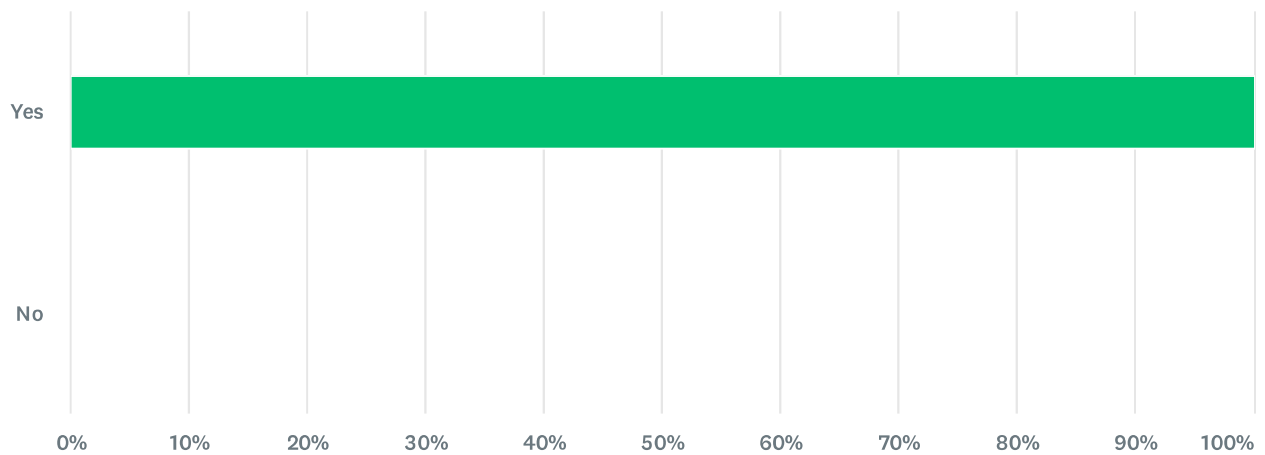
**Did you understand what food you could not eat?**

## Preparation Kit Instructions



**Q7** 39 responses

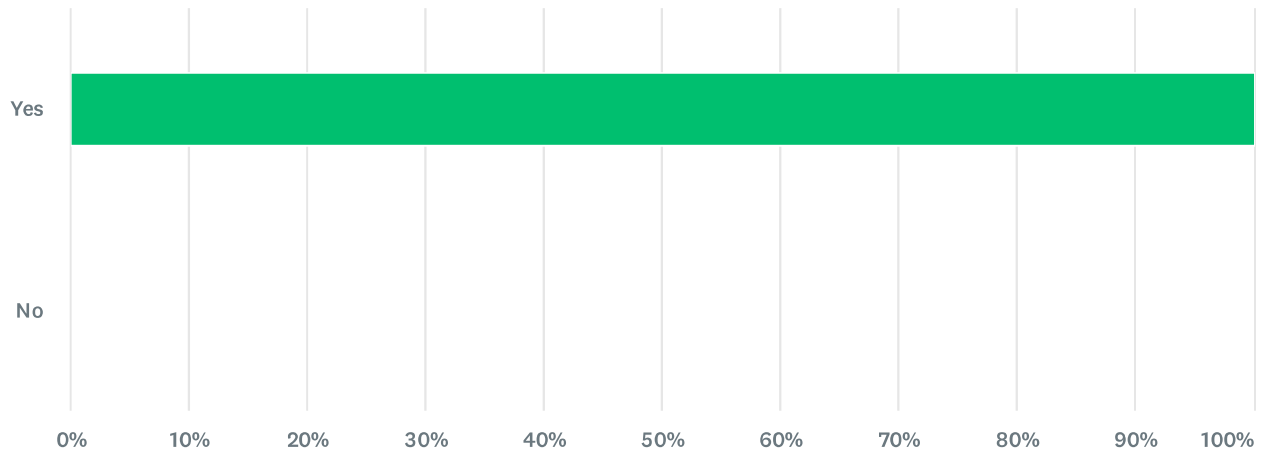
**Did you understand how to mix and when to take each Prep drink?**



**Q8** 39 responses

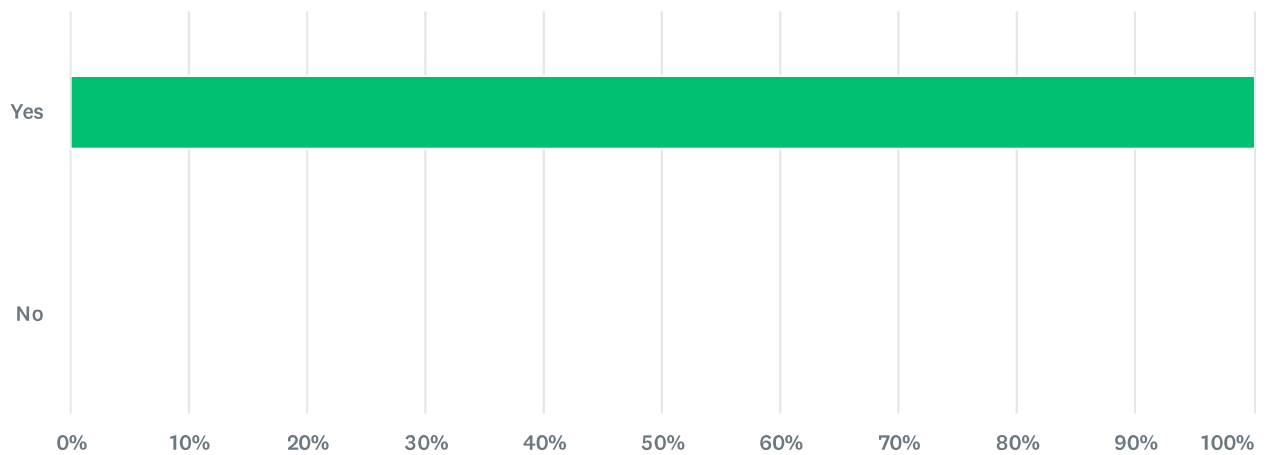
**Was the 'Useful Tips' and photos helpful?**

## Preparation Kit Instructions



**Q9** 39 responses

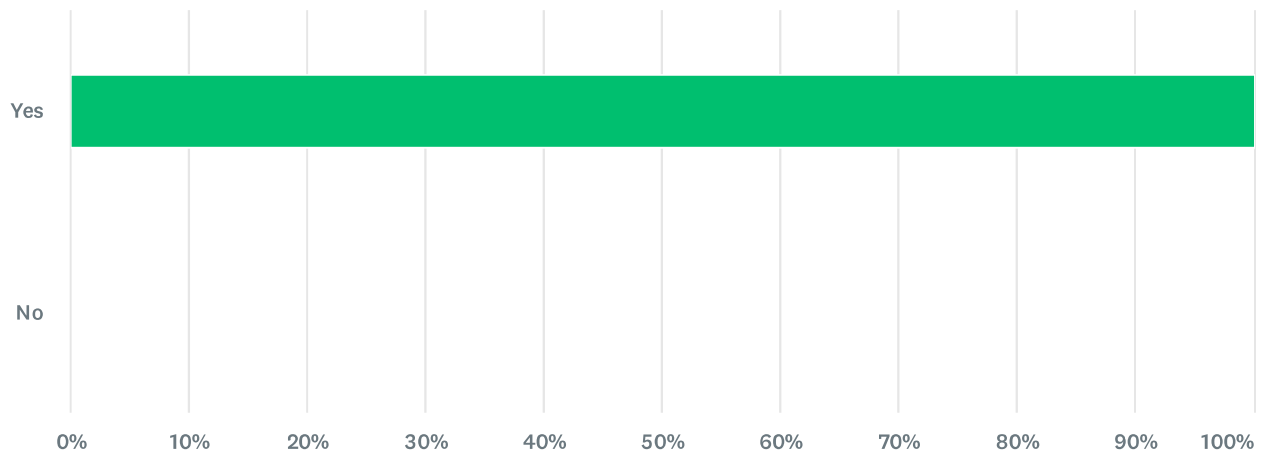
**Did you feel there was adequate instructions and information given for each Step?**



**Q10** 39 responses

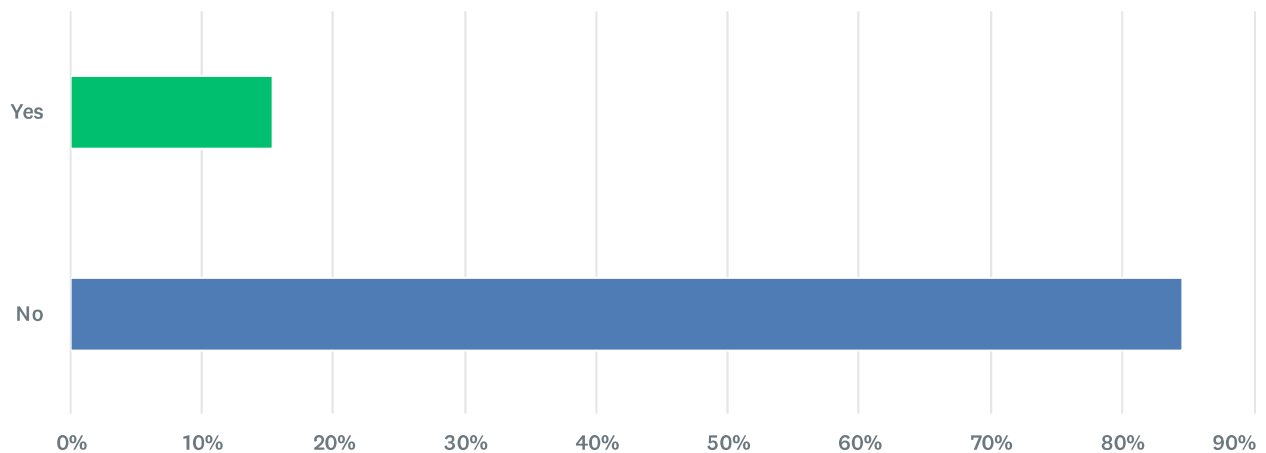
**Was the text the right size and easy to read?**

## Preparation Kit Instructions



**Q11** 39 responses

**Is there other information that you would like included in these instructions?**

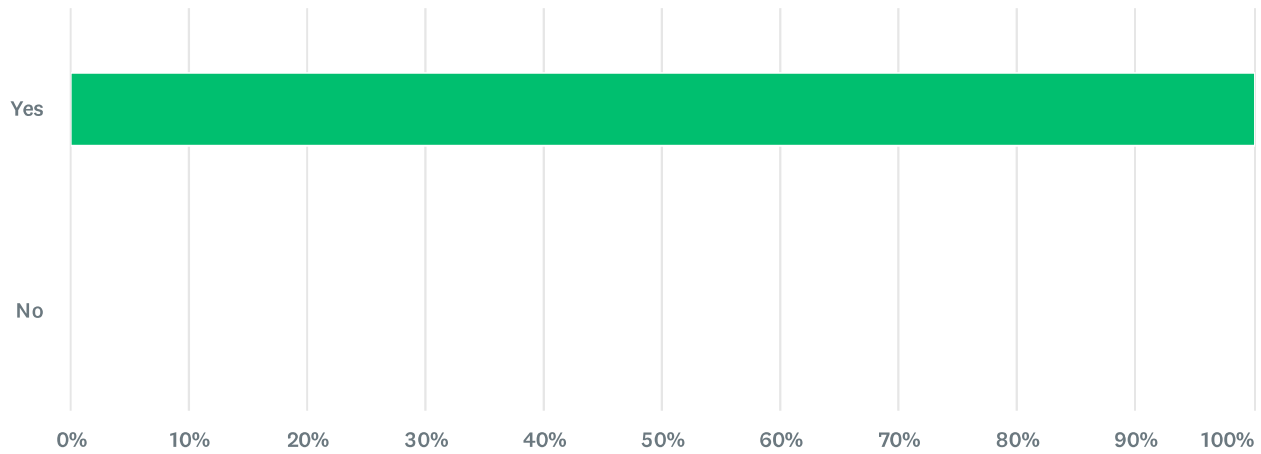


| # | IF YES, PLEASE TELL US HOW:                                                                     | DATE               |
|---|-------------------------------------------------------------------------------------------------|--------------------|
| 1 | A reminder of the appt time                                                                     | 4/15/2026 1:05 PM  |
| 2 | As above; an allowed / not allowed table                                                        | 4/14/2026 11:59 AM |
| 3 | Bit clearer what to eat the first day of prep                                                   | 4/14/2026 9:22 AM  |
| 4 | No mention of rice in the grain section. I was keen on sushi but didn't think I should have it. | 4/1/2026 9:26 AM   |
| 5 | Because label was over instructions on prep was had to read exact instructions                  | 4/1/2026 9:10 AM   |
| 6 | Really great timetable to follow and clear                                                      | 4/1/2026 9:04 AM   |
| 7 | Could be easier to read and follow if it was all in the one pamphlet                            | 3/31/2026 12:54 PM |

**Q12** 39 responses

**Overall, were you satisfied with the instructions given to you?**

## Preparation Kit Instructions



**Q13 Was there anything you didn't find easy to understand or follow throughout your preparation?**

Answered: 39 Skipped: 0

| #  | RESPONSES                                  | DATE               |
|----|--------------------------------------------|--------------------|
| 1  | No                                         | 4/22/2026 1:23 PM  |
| 2  | No                                         | 4/22/2026 1:00 PM  |
| 3  | No                                         | 4/22/2026 12:47 PM |
| 4  | No                                         | 4/22/2026 12:21 PM |
| 5  | No                                         | 4/22/2026 12:17 PM |
| 6  | No                                         | 4/22/2026 11:48 AM |
| 7  | No                                         | 4/22/2026 11:11 AM |
| 8  | All good                                   | 4/22/2026 11:07 AM |
| 9  | No very clear to understand                | 4/22/2026 10:39 AM |
| 10 | Generally fine.                            | 4/22/2026 10:22 AM |
| 11 | No                                         | 4/22/2026 9:25 AM  |
| 12 | All the preparation was easy to understand | 4/22/2026 9:05 AM  |
| 13 | No                                         | 4/22/2026 8:48 AM  |
| 14 | No                                         | 4/22/2026 8:33 AM  |
| 15 | No                                         | 4/15/2026 2:00 PM  |
| 16 | No                                         | 4/15/2026 1:49 PM  |
| 17 | No                                         | 4/15/2026 1:43 PM  |
| 18 | No                                         | 4/15/2026 1:20 PM  |
| 19 | All good                                   | 4/15/2026 1:05 PM  |
| 20 | No                                         | 4/14/2026 11:59 AM |

## Preparation Kit Instructions

|    |                                         |                    |
|----|-----------------------------------------|--------------------|
| 21 | No                                      | 4/14/2026 11:16 AM |
| 22 | Only more clearer what to eat day 1     | 4/14/2026 9:22 AM  |
| 23 | N/A                                     | 4/14/2026 9:10 AM  |
| 24 | No all good                             | 4/14/2026 9:02 AM  |
| 25 | No, other than what was mentioned above | 4/14/2026 8:54 AM  |
| 26 | No                                      | 4/1/2026 11:28 AM  |
| 27 | No                                      | 4/1/2026 10:59 AM  |
| 28 | No                                      | 4/1/2026 10:55 AM  |
| 29 | No                                      | 4/1/2026 9:26 AM   |
| 30 | See above                               | 4/1/2026 9:10 AM   |
| 31 | No                                      | 4/1/2026 9:04 AM   |
| 32 | No                                      | 3/31/2026 2:32 PM  |
| 33 | No                                      | 3/31/2026 2:13 PM  |
| 34 | No it was very clear and helpful        | 3/31/2026 1:19 PM  |
| 35 | No very well set out                    | 3/31/2026 1:10 PM  |
| 36 | Yes                                     | 3/31/2026 12:54 PM |
| 37 | No all good                             | 3/31/2026 12:49 PM |
| 38 | No                                      | 3/31/2026 12:24 PM |
| 39 | No                                      | 3/31/2026 11:10 AM |

## Q14 Would you like to provide any other feedback or comments?

Answered: 34   Skipped: 5

| #  | RESPONSES                                                                                                                  | DATE               |
|----|----------------------------------------------------------------------------------------------------------------------------|--------------------|
| 1  | No                                                                                                                         | 4/22/2026 1:23 PM  |
| 2  | No                                                                                                                         | 4/22/2026 1:00 PM  |
| 3  | If the powdered drink were in capsules and drink so much water it would be great. I still cannot get used to the taste. Ty | 4/22/2026 12:47 PM |
| 4  | It was really well prepared and the dates and times specific to me were really good. Thank you                             | 4/22/2026 12:21 PM |
| 5  | No                                                                                                                         | 4/22/2026 12:17 PM |
| 6  | Drinking mix with a straw helpful                                                                                          | 4/22/2026 11:48 AM |
| 7  | Thank you, see you in 3 years                                                                                              | 4/22/2026 11:11 AM |
| 8  | Everything was easy to follow                                                                                              | 4/22/2026 11:07 AM |
| 9  | Extremely satisfied with all aspects of procedure and recovery                                                             | 4/22/2026 10:39 AM |
| 10 | No                                                                                                                         | 4/22/2026 9:25 AM  |
| 11 | Great staff well done                                                                                                      | 4/22/2026 9:05 AM  |
| 12 | Well done all the are great and very helpful                                                                               | 4/22/2026 8:48 AM  |
| 13 | Excellent service delivered with understanding and kindness.                                                               | 4/22/2026 8:33 AM  |

## Preparation Kit Instructions

|    |                                                                                                                                                                              |                    |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 14 | No                                                                                                                                                                           | 4/15/2026 2:00 PM  |
| 15 | No                                                                                                                                                                           | 4/15/2026 1:49 PM  |
| 16 | No                                                                                                                                                                           | 4/15/2026 1:43 PM  |
| 17 | No                                                                                                                                                                           | 4/15/2026 1:20 PM  |
| 18 | The sweetness of the prep fluids could be addressed.                                                                                                                         | 4/15/2026 1:05 PM  |
| 19 | No                                                                                                                                                                           | 4/14/2026 11:59 AM |
| 20 | Experience was excellent all staff was great. Made everything seem effortless.                                                                                               | 4/14/2026 9:10 AM  |
| 21 | Maybe laminating the sheet                                                                                                                                                   | 4/14/2026 9:02 AM  |
| 22 | With the time of my procedure changing - I was a little concerned and confused, but all was okay in the end                                                                  | 4/14/2026 8:54 AM  |
| 23 | It was all easy to follow, clear to read and the nurse's instructions were clear and helpful thank you                                                                       | 4/1/2026 11:28 AM  |
| 24 | All good                                                                                                                                                                     | 4/1/2026 10:59 AM  |
| 25 | Thank you for your care.                                                                                                                                                     | 4/1/2026 10:55 AM  |
| 26 | No. All good                                                                                                                                                                 | 4/1/2026 9:26 AM   |
| 27 | Place labels on other side so that you can read instructions on prep                                                                                                         | 4/1/2026 9:10 AM   |
| 28 | Help there if needed. Not as bad as I thought.                                                                                                                               | 4/1/2026 9:04 AM   |
| 29 | Very appreciate the level of care and detailed explanations/instructions throughout the process including the initial consultation, made the experience very easy and calm:) | 3/31/2026 1:19 PM  |
| 30 | Thank you for the wonderful care                                                                                                                                             | 3/31/2026 1:10 PM  |
| 31 | No                                                                                                                                                                           | 3/31/2026 12:54 PM |
| 32 | All very clear and helpful                                                                                                                                                   | 3/31/2026 12:49 PM |
| 33 | Fabulous care and kindness                                                                                                                                                   | 3/31/2026 12:24 PM |
| 34 | No                                                                                                                                                                           | 3/31/2026 11:10 AM |