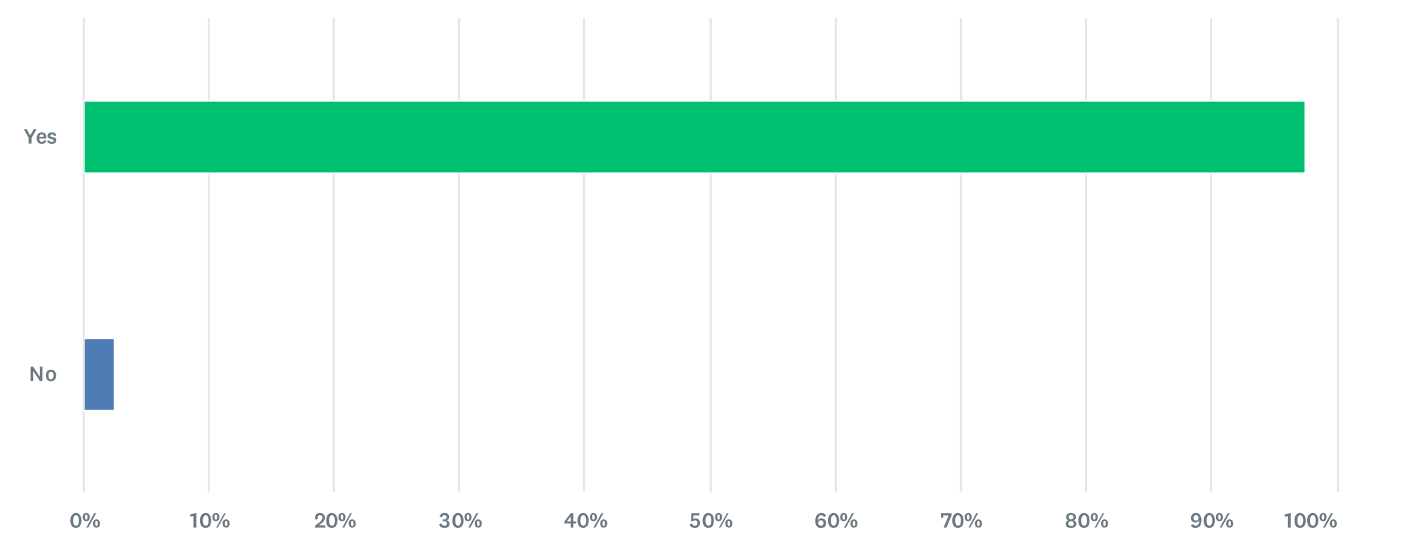


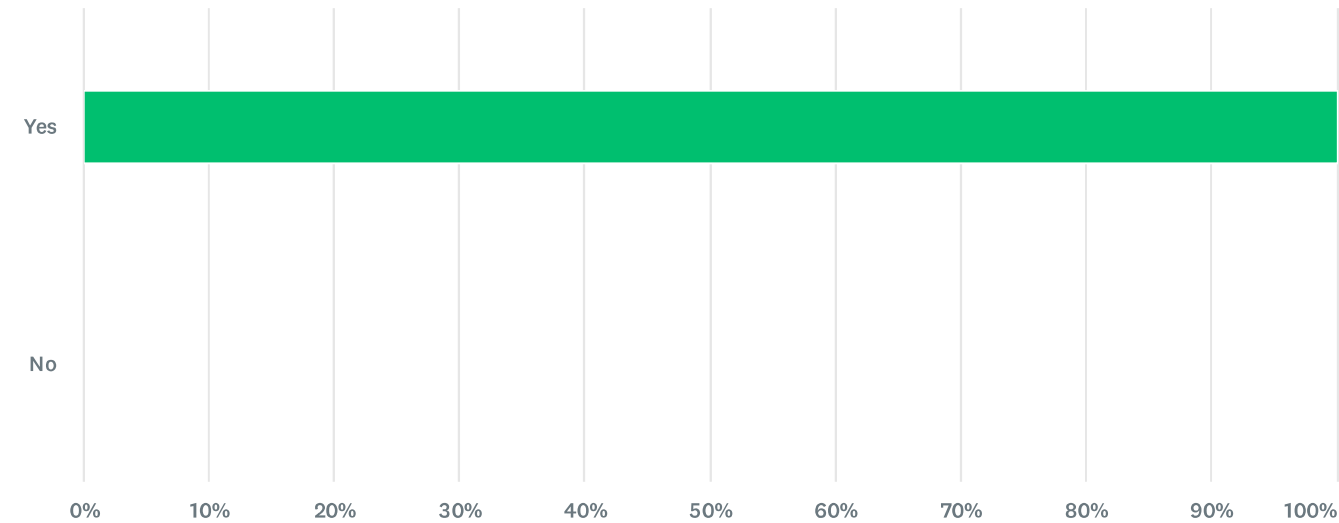
Q1 40 responses

At reception when being admitted



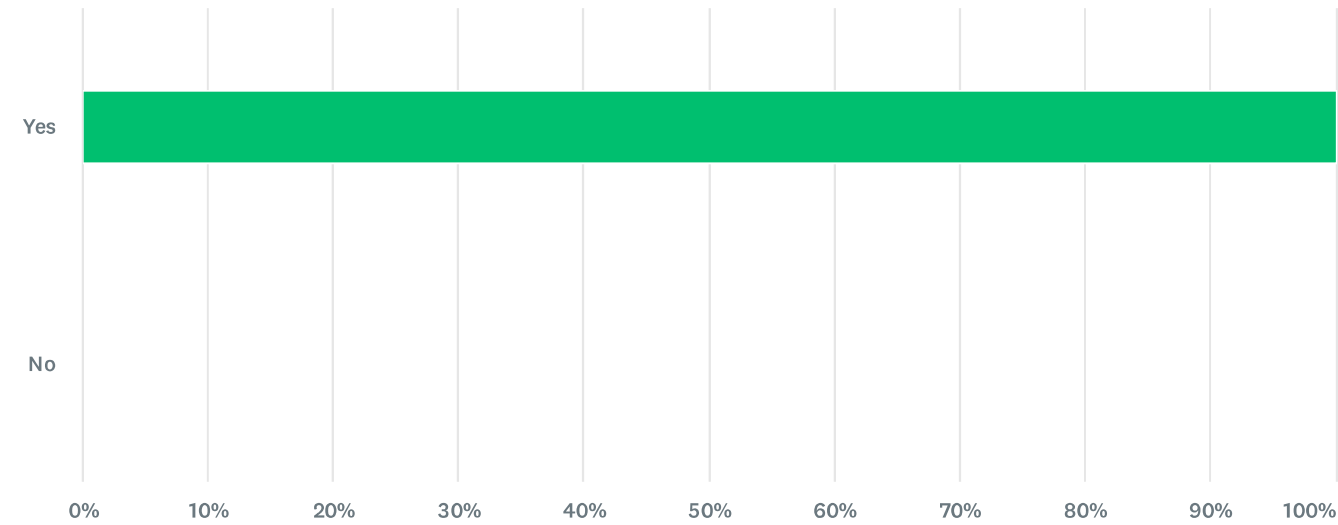
Q2 40 responses

Pre-procedure with the nurse



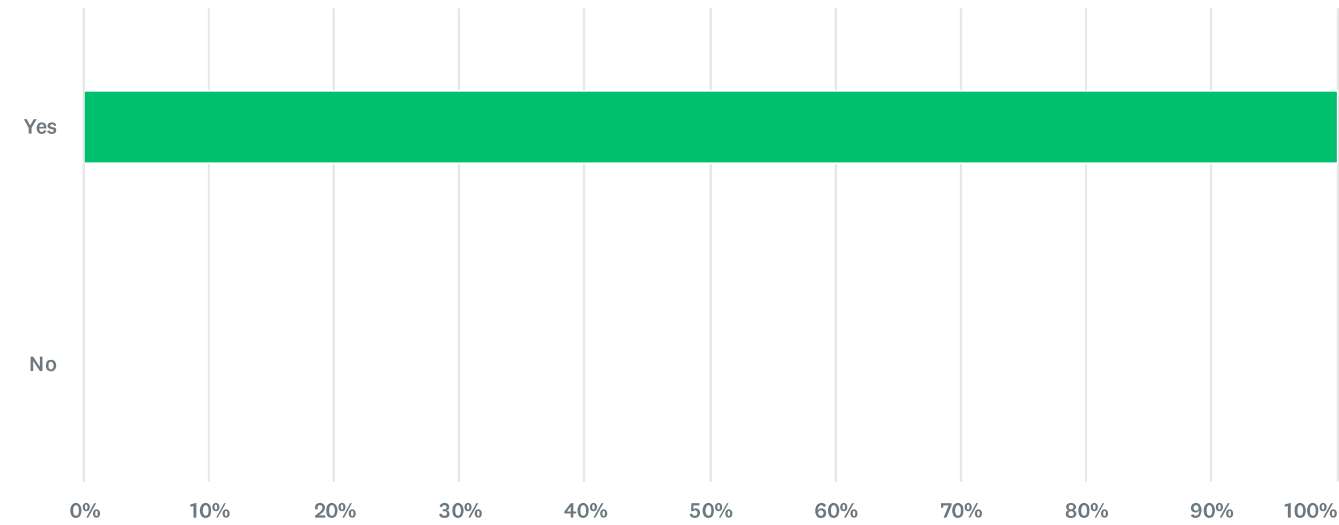
Q3 40 responses

Pre-procedure with the Anaesthetist and Gastroenterologist



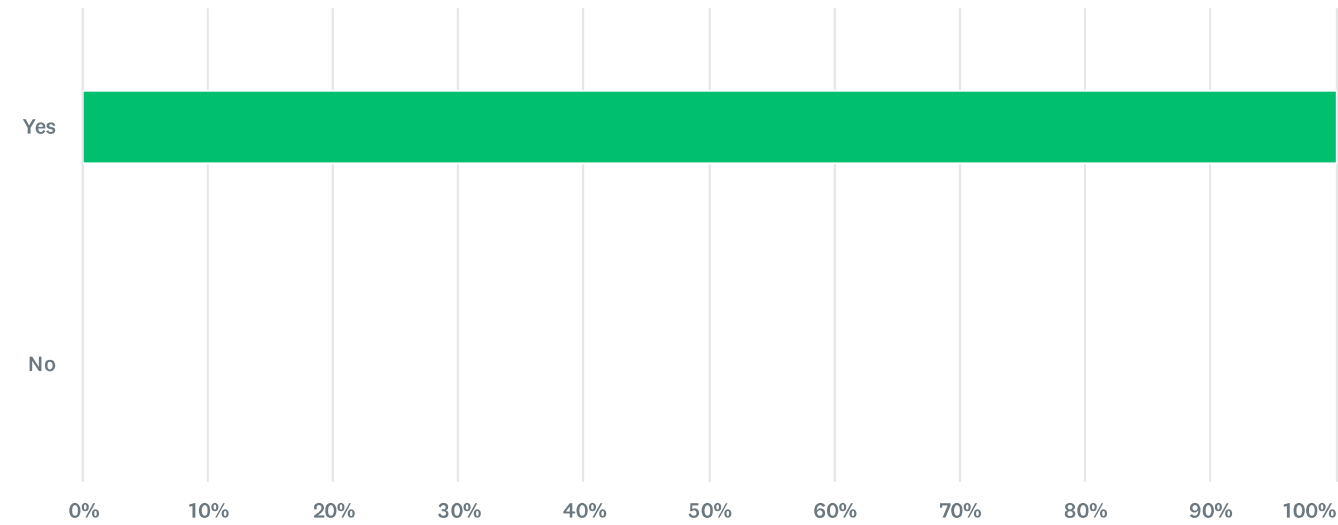
Q4 40 responses

In the procedure room



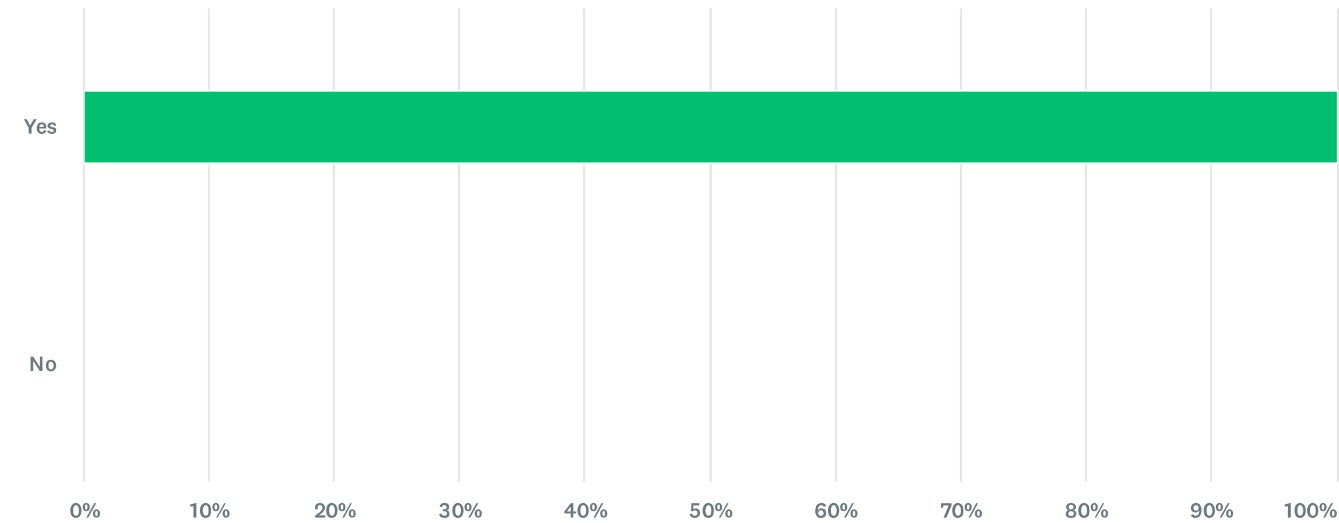
Q5 40 responses

In Recovery (while in bed)



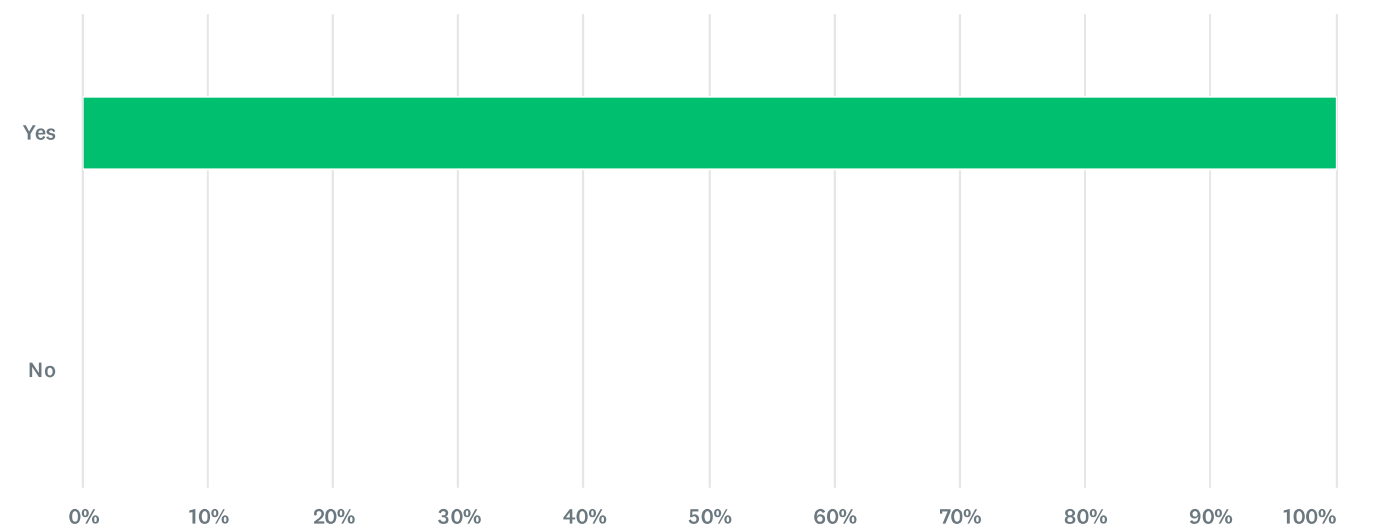
Q6 40 responses

In seated Recovery (where you had something to eat/drink)



Q7 40 responses

At time of discharge with the Receptionist



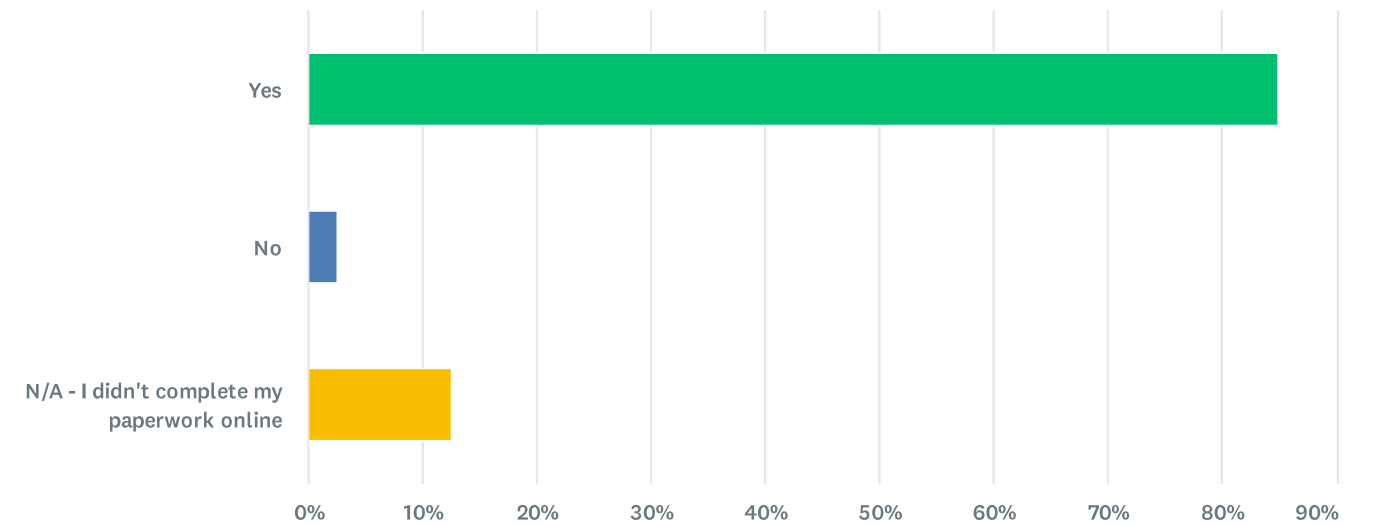
Q8 Any feedback or comments welcome about your experience today:

Answered: 24 Skipped: 16

#	RESPONSES	DATE
1	Good experience	6/22/2026 8:47 AM
2	Overall fantastic experience considering having a medical procedure	6/18/2026 1:39 PM
3	All the staff here have been lovely and have kept me informed and cared for.	6/18/2026 11:10 AM
4	The best colonoscopy experience I've ever had.	6/17/2026 11:16 AM
5	Great experience & very friendly staffs	6/16/2026 9:53 AM
6	Very efficient and helpful	6/16/2026 9:25 AM
7	Everything was excellent.I am very happy and pleased with everything. My thanks to all the staff.	6/16/2026 8:56 AM
8	Very happy with today's procedure	6/15/2026 10:33 AM
9	Excellent service	6/15/2026 10:19 AM
10	Everything was excellent thank you	6/15/2026 9:56 AM
11	Really good experience all round. Everyone is lovely here. Thank you all!	6/9/2026 12:30 PM
12	Great service & everyone is very helpful and super friendly	6/9/2026 11:52 AM
13	The staff were all very professional, calming and friendly. The whole process from making the appointment to discharge was seamless and well communicated. Thanks to the whole team	6/9/2026 11:28 AM
14	Very happy with how the process went. Very simple and everyone was so nice and helpful.	6/2/2026 12:55 PM
15	It was a smooth experience. Staff were informative and friendly	6/2/2026 9:52 AM
16	All went very smoothly.	6/1/2026 1:16 PM
17	Like clockwork and so well looked after.	6/1/2026 11:03 AM
18	Very happy with all aspects of the procedure,staff were excellent to deal with!!	5/25/2026 11:48 AM
19	Everything excellent	5/25/2026 11:19 AM
20	Everyone was great from start to finish and the nurse was great with the pre appointment and information for prep	5/25/2026 10:02 AM
21	All good	5/25/2026 9:19 AM
22	All went well and everyone was happy and helpful	5/12/2026 3:02 PM
23	Thank you everyone, especially Sam	5/12/2026 12:56 PM
24	Excellent care	5/12/2026 11:10 AM

Q9 40 responses

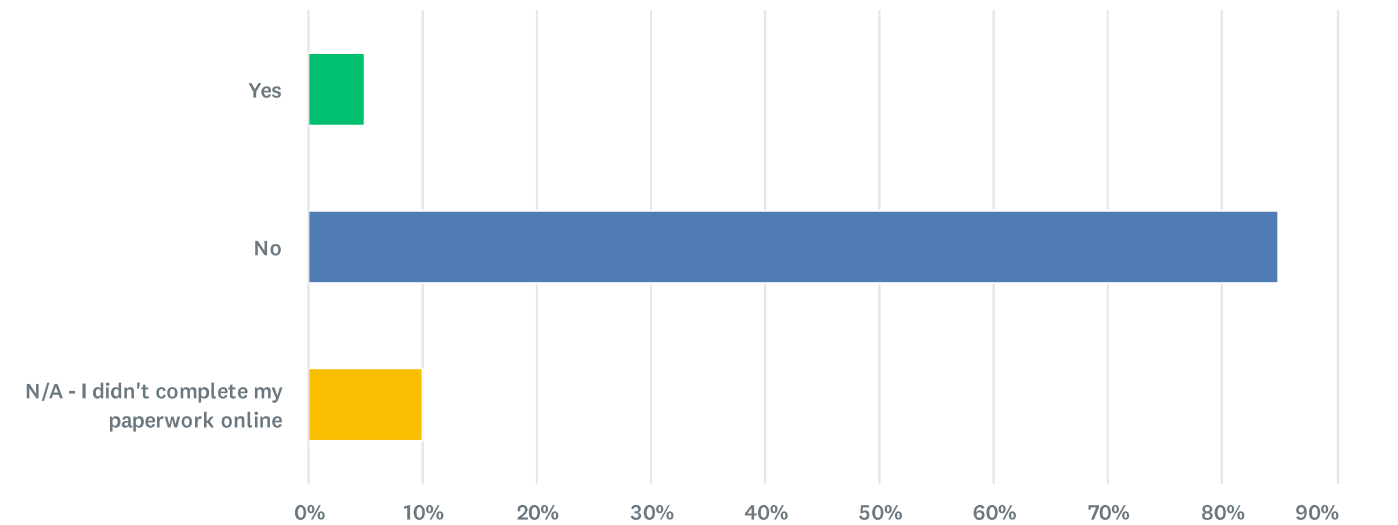
The ONLINE paperwork was easy to understand and complete:



#	N/A - I DIDN'T COMPLETE MY PAPERWORK ONLINE	DATE
1	Handwritten	6/22/2026 9:19 AM
2	Written paperwork	6/18/2026 9:36 AM
3	Filled in paperwork and bought into clinic	6/16/2026 9:02 AM
4	I completed paperwork at the clinic	6/8/2026 11:19 AM
5	Na	5/12/2026 11:12 AM

Q10 40 responses

I found some documents difficult to understand or complete:



#	N/A - I DIDN'T COMPLETE MY PAPERWORK ONLINE	DATE
1	Handwritten	6/22/2026 9:19 AM
2	Written paperwork	6/18/2026 9:36 AM
3	I completed paperwork at the clinic	6/8/2026 11:19 AM
4	Na	5/12/2026 11:12 AM

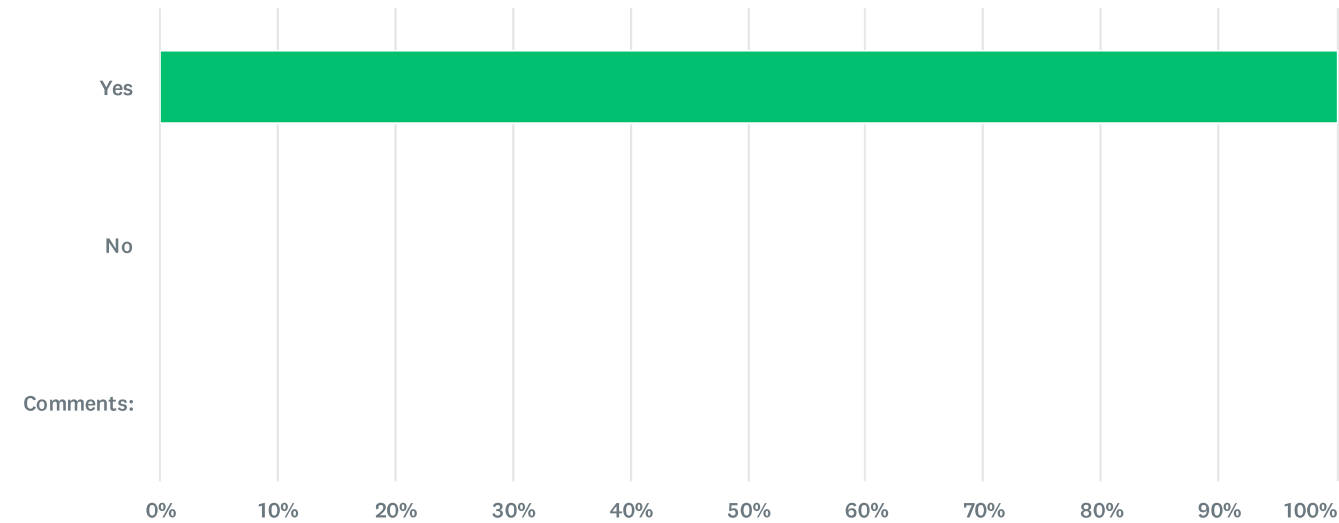
Q11 Comments:

Answered: 10 Skipped: 30

#	RESPONSES	DATE
1	Everything easy	6/18/2026 1:40 PM
2	I had a very good outcome and once again the staff were great.	6/18/2026 11:12 AM
3	Paperwork was well explained.	6/17/2026 11:17 AM
4	All very clear instructions	6/15/2026 10:34 AM
5	Good paperwork	6/15/2026 10:20 AM
6	It was great to be able to read through the forms in advance	6/9/2026 11:29 AM
7	Communication was excellent	6/2/2026 9:53 AM
8	Very happy	5/25/2026 11:49 AM
9	Excellent	5/25/2026 11:20 AM
10	Very well treated	5/12/2026 11:12 AM

Q12 40 responses

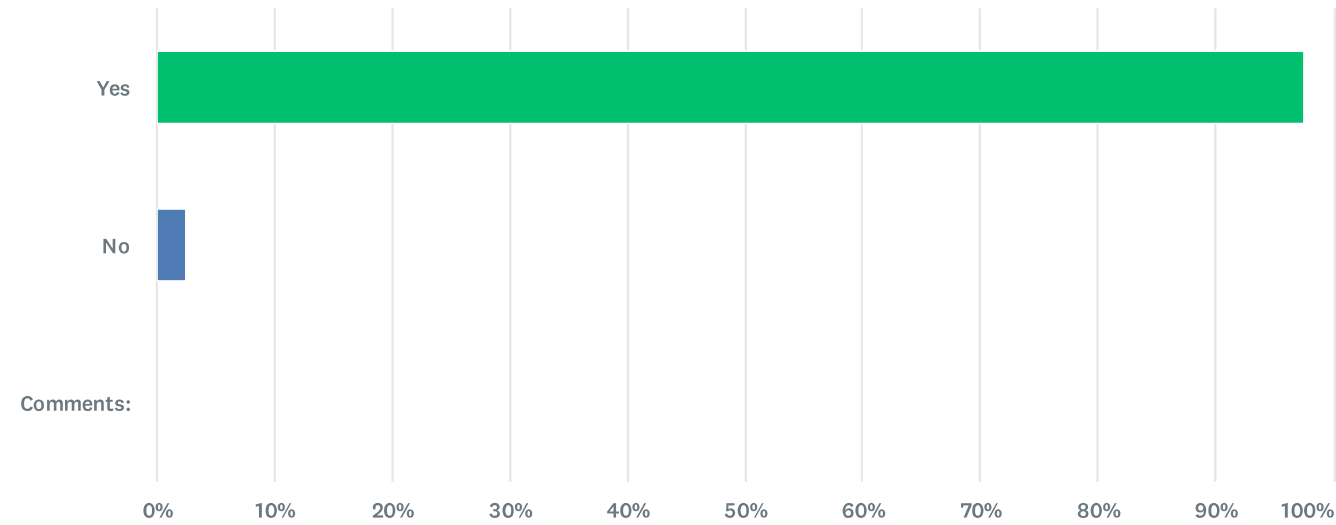
I felt the Doctors had acceptable communication with me- both before and after my procedure:



#	COMMENTS:	DATE
	There are no responses.	

Q13 40 responses

I felt I could ask questions when talking with the Doctor/Nurse and other staff:



Comments:

#	COMMENTS:	DATE
	There are no responses.	

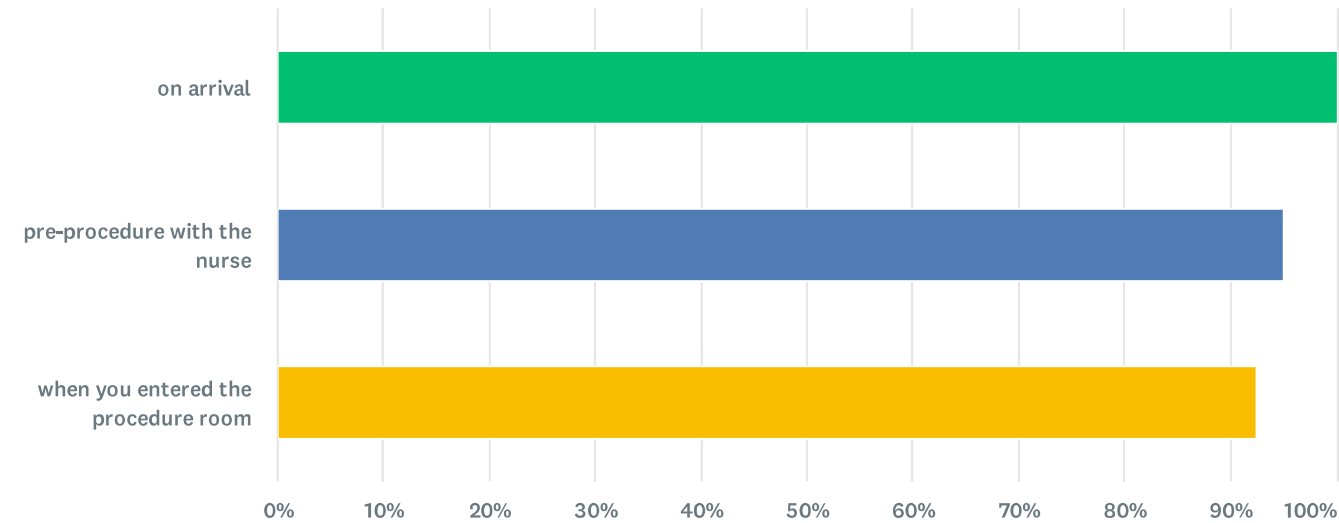
Q14 Comments?

Answered: 6 Skipped: 34

#	RESPONSES	DATE
1	All good	6/18/2026 1:40 PM
2	Perfect! 😊	6/18/2026 11:12 AM
3	All very open to questions.	6/17/2026 11:17 AM
4	Terrific staff	6/15/2026 10:21 AM
5	Excellent	6/2/2026 9:53 AM
6	Recommend to anyone	5/12/2026 11:12 AM

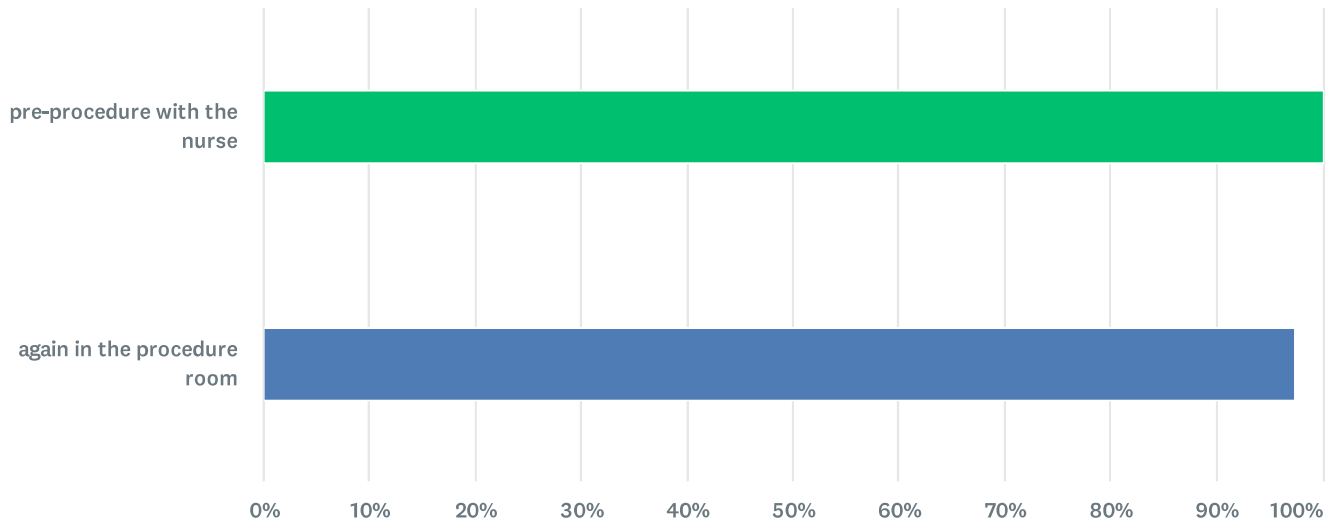
Q15 40 responses

My date of birth was checked at multiple points throughout my admission:



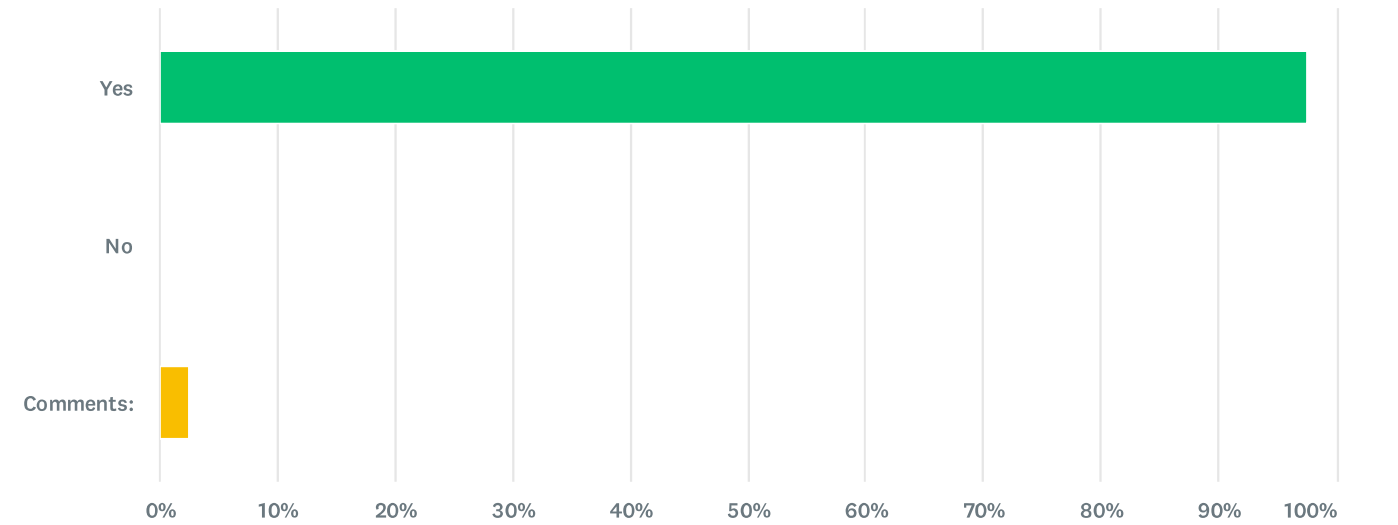
Q16 40 responses

The procedure I was having was confirmed i.e. " You are having a Colonoscopy today" :



Q17 40 responses

Overall, I was satisfied with the communication I received today:



#	COMMENTS:	DATE
1	Very good	5/25/2026 11:50 AM

Q18 Would you like to provide any other feedback or comments?

Answered: 10 Skipped: 30

#	RESPONSES	DATE
1	Very professional	6/18/2026 1:41 PM
2	Everyone was wonderful. Especially Joanne!	6/18/2026 11:13 AM
3	The communication was friendly and professional.	6/17/2026 11:18 AM
4	Excellent service	6/16/2026 9:03 AM
5	All very satisfactory	6/15/2026 10:35 AM
6	The only thing I was unsure about was the anethatist side of things. I didn't have any communication with regard to that. I thought I would have had a phone call from their rooms prior to the day. But everything else on the day ran smoothly.	6/2/2026 12:59 PM
7	Excellent communication	6/2/2026 9:54 AM
8	I recommend this service.	6/1/2026 1:18 PM
9	Everyone was amazing and I was very well informed	5/25/2026 10:03 AM
10	No	5/12/2026 11:13 AM