

Mission Statement

Southside Endoscopy Centre & Brisbane Endoscopy Services will:

- Provide excellence in the diagnosis, treatment and prevention of diseases of the oesophagus, stomach, small intestine, colon and anorectum
- Perform high quality procedures using the most advanced endoscopy & colonoscopy equipment, in combination with zoom endoscopy for polyp identification and identification of the type of polyp
- Maintain widespread use of Indigo Carmine pan colonic colonoscopy, improving detection of serrated polyps and narrow band imaging for assessment of polyp type and malignancy
- Perform Barrett's oesophagus procedures using world class zoom endoscopy with a cap, and use of acetic acid narrow band imaging to detect early changes of dysplasia

All proceduralists are recertified in colonoscopy and continue to be recertified with world class adenoma detection and serrated adenoma detection rates.

Goals

- ◆ To provide services that are client focused. We acknowledge that there are three (3) major client groups associated with the Centre: patients, referring Doctors and Centre staff.
- ◆ To ensure that services are accessible and affordable.
- ◆ To provide services that meet or exceed industry standards.
- ◆ To maintain services in an environment that is safe, caring and non-threatening.
- ◆ To deliver strong management commitment, with safety culture as a key organisational priority.
- ◆ To strengthen consumer partnering through continuous quality improvement activities, and through obtaining feedback from our Consumer Committee.
- ◆ To uphold a robust Risk Management Program to improve the services we provide.
- ◆ To infuse the workforce with a positive work culture and encourage personal development within the role.
- ◆ To provide the best practice clinical care based on up to date Australian standards and research.

